



Louvolute Australia

FABRIC WARRANTY

Louvolute Australia declares that its fabrics are free from defects in workmanship and materials for a period of up to 3 years from date of purchase.

Subject to the conditions of warranty laid out below, if the fabric fails for any reason during the warranty period and the fabric is returned to Louvolute Australia with proof and date of purchase at the buyer's expense, Louvolute Australia will repair or replace the fabric without charge.

This warranty is limited to the repair or replacement of the defective materials. Repairs will be made with like or similar products. Louvolute reserves the right to discharge its obligations under this warranty by refunding the original purchase price of the defective materials.

EXCLUSIONS OF WARRANTY

- Any condition or damage relating to transport, storage or resulting from accidents, alterations, animal activity, discoloration or fading over time, misuse, abuse, normal wear and tear, removal and/or reinstallation, failure to follow the installation, care, cleaning or use instructions of Louvolute Australia or its manufacturing customers or force majeure including without limitation, storm, fire, floods, standing water, explosions, earthquakes, vandalism, riots, acts of war, pollutants, acts of God or other occurrences beyond the control of Louvolute Australia.
- Installations subject to salt spray or marine influences, severe industrial or corrosive environments or internal situations subject to environments which feature high humidity.
- Transport or shipping costs for removing, disassembling, reassembling and reinstalling the materials.

INTERPRETATION

This warranty shall be interpreted and applied subject to the operation of any statute applicable in Australia, the terms of which cannot be excluded by the parties, including (if applicable) relevant provisions of the Trade Practices Amendment (Australian Consumer Law) Act (No. 1) 2010 and similar State legislation. With the exception of the matters outlined in this document, all other implied terms, warranties, conditions and consequences are excluded.

WARRANTY CLAIMS

Warranty claims must be made as soon as possible after discovery of the defect and, in any event, within the warranty period. Warranty claims must be accompanied with proof of purchase, including a copy of the original Louvolute Australia invoice, date of installation, a brief description of the fault including any supporting images, in writing to Louvolute Australia.

If the defect is not covered by the warranty, Louvolute Australia will inform you and advise of any options available and costs related to the defect.

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