

Warranty

All window furnishings manufactured by Orion Blinds carry a 12 month warranty. This warranty only applies to defective products within this 12 month period and not the misuse, negligence, accidental damage, poor maintenance or incorrect installation of the product.

In addition Somfy warrants that the motors and accessories will be free from defects in materials and workmanship under normal and proper use for a period of 5 years. A period of 3 years warranty will apply if the goods are motors, controls and accessories used for residential garage doors.

All Warranty work that needs to be completed is to be carried out in our factory. Transport to our factory must be by an approved freight company determined by Orion Blinds.
Contact our office for arrangements with regard to pick up by our carrier.

All products must be adequately packaged for transportation – this includes products in plastic sleeves to avoid damage to fabric.

The warranty only includes rectification of the product and not any situation arising from the problem.

When receiving goods into your premises, check the consignment for any visible damage to the goods.

All claims for damage must be reported to us within 72 hours of receipt of goods.

Customer name: _____

Date Product installed: _____

Product installed by: (Retailer): _____

Signed

Sherree Wightman (Electronic Signature Only)

General Manager

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- 40 years of experience
- 3000m² of production facilities
- Custom made Blinds – Awnings – Shutters
- Delivering Australia wide

